

OWNER MANUAL

BOTTLED WATER DISPENSER



CAUTION:
Before using the water dispenser, read this manual and follow all safety rules and operating instructions.

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**Manufactured by:
The Vending Company**

**Disclaimers:
Actual design, colour and specification may vary from the sketches shown.
The picture is used for representation purpose only.**

Note: The Machine specifications are subject to change without notice.

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LETTER FROM THE COMPANY

Congratulations on your purchase of the Bottled Water Dispenser.

This product has been engineered for optimum and convenient performance.

We assure you years of satisfactory and trouble free performance.

This appliance is intended to be used in household and similar applications such as:

- Staff kitchen areas in shops, offices and other working environments, farm houses.
- By clients in hotels, motels and other residential type environments.
- Bed and breakfast type environments.
- The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- Children being supervised not to play with the appliance.

WARNING:

- 1. WHEN POSITIONING THE APPLIANCE, ENSURE THE SUPPLY CORD IS NOT TRAPPED OR DAMAGED.**
- 2. DO NOT LOCATE MULTIPLE PORTABLE SOCKET OUTLET OR PORTABLE POWER SUPPLIES AT THE REAR OF THE APPLIANCE.**

Please be sure to follow the instructions in the operating guideline for a long life of the product.

We do hope that you will enjoy using your Bottled Water Dispenser.



Please read the User manual prior to using the machine.

Ensure staff access to user manual !



In the event of any service matter see service manual.

IMPORTANT SAFEGUARDS

Never turn the dispenser upside down or tilt more than 45 degrees. If unit has been resting on its side for an extended period of time, place the water dispenser in the upright position for approximately 12 hours before turning it on.

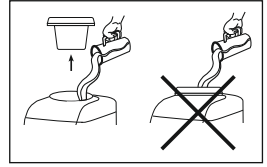
Do not switch on the hot water until water runs out from the red tap

- For use with 10-25 liter water bottles and most water filtration systems, (not included).
- Never use this dispenser with water that is unsafe to drink or is from an unknown source.
- Never use any other liquid in the dispenser other than known and microbiologically safe bottled water.
- Never allow children to dispense hot water without proper and direct supervision.
- This water dispenser is equipped with a grounded power cord plug for your safety. It must be plugged into a grounded outlet. Do not use an extension cord with your water dispenser.
- Keep your water dispenser in a dry place away from direct sunlight.
- Never put anything flammable close to the dispenser.
- Leave a minimum of 2" (5 cm) space around the back and sides of the dispenser for proper ventilation.
- Always install your water dispenser on a level floor. Wait for three minutes before restarting machine after shutting down.
- Always unplug the water dispenser before servicing or cleaning.
- Regular cleaning of your water dispenser is required for your warranty.

Please follow cleaning instructions outlined in this manual and clean the dispenser every 4 months.

OPERATING INSTRUCTIONS

Initial Product Cleaning Procedure. As with most new appliances, it is recommended to clean the reservoir prior to first time use.



1. Make sure the unit is unplugged and power switch is turned off.
2. Remove the bottle support funnel, saturate a clean cloth with water dispenser cleaner or vinegar and wipe the inside of the reservoir.
3. Pour water dispenser cleaner or a mixture of 0.3 gal / 1 L of vinegar with 0.3 gal / 1 L of hot water into the reservoir and wait 20 minutes.

IMPORTANT: To avoid water overflow while cleaning the dispenser, always remove the bottle support funnel before pouring water or cleaning solution into the reservoir.

1. Press all dispensing buttons until water no longer comes out.
2. Drain the reservoirs from the drain valve on the back of the unit. (in hot & cold unit only)
3. Rinse again with clean water.
4. Place bottle support funnel back on top of dispenser.

INSTALLING THE WATER BOTTLE

IMPORTANT: Always wash your hands first! Clean the top (neck) of the bottle with a clean cloth and do not touch the part of the unit that the water touches. Make sure the unit is unplugged and power switch is in the OFF position.

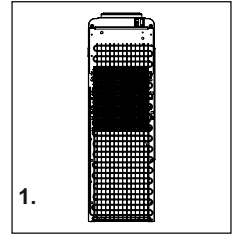
The water bottle can be purchased from your local retailer.

1. Remove the protective cap from the end of the water bottle unless the bottle has a puncturable cap or sticker.
2. Lift and turn the bottle upside down, placing it securely on the bottle support funnel
3. Press and hold all dispenser buttons until water flows from the dispenser. Drain about 0.3 gal / 1 L of water before initial use. This does not need to be repeated with replacement bottles.
4. Plug in the water dispenser.
5. Set the power switch at the rear of the dispenser to the ON position
6. Ready-to-dispense indicator lights will come on when water reaches optimum temperatures and is ready for use.

IMPORTANT NOTICE ABOUT LEAKING BOTTLES

If you find that your dispenser is leaking, check the water bottle first ! Almost all 10-25 liter water bottles are recycled, and handled extensively during cleaning, filling, and shipping. As a result they are very prone to developing pin holes or small cracks that can cause an overflow (or leak) when placed on top of a water dispenser.

In almost all cases, there is nothing wrong with your water dispenser. If you are experiencing a leak, this simple test will allow you to determine whether your water bottle or dispenser is the source of the problem.



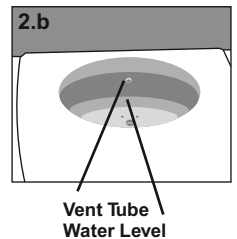
1. Unplug the unit, turn off power switch and remove the water bottle.

2. a) Remove the bottle support funnel and check the water level inside the reservoir - it should be at roughly three-quarters full.



b) Please add or drain a few glasses of water to achieve the required fill level. Water level should be approximately 3/4" - 1" BELOW VENT TUBE

3. Let the water sit for approximately 2 hours. If the dispenser does not leak, it is the bottle that is leaking due to a small crack or pinhole.



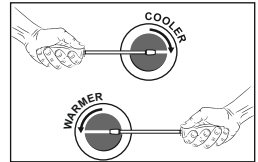
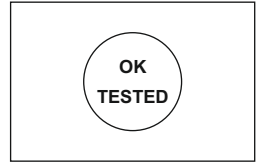
Please contact your water supplier for a replacement bottle.

DISPENSING WATER

1. Place a glass under the tap for water, press the lever until the desired amount of water is dispensed.
2. Plain water temperature will be around 4°C to 6° C differ compared to bottle water temperature.

ADJUSTING THE TEMPERATURE (COLD WATER ONLY)

By turning the thermostat at the back of the unit, the temperature can be adjusted. If the water dispenser is not dispensing water, there could be a possible ice build up due to the thermostat being set too cold. If this happens, unplug the dispenser overnight and then reset the thermostat. The thermostat knob is behind the OK tested sticker at the back of the machine. Remove the sticker and turn the knob clockwise to make the water colder and anti clockwise to make it warmer. Please note that the cold water thermostat has been factory adjusted to 10° C. Avoid adjusting the thermostat unless required.



CHILDPROOF SAFETY FEATURE - IN HOT & COLD MODEL ONLY

To prevent hot water from accidentally harming a child, the hot water dispenser button has a safety switch on it. Available in some models only

DANGER: The hot water is heated to approximately 194° F / 90° C. Temperatures above 125° F / 52° C can cause severe burns from scalding.

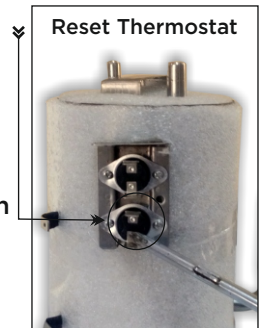
DO NOT ALLOW CHILDREN TO USE THE HOT WATER DISPENSING BUTTON WITHOUT PROPER AND DIRECT SUPERVISION.

HOT WATER TEMPERATURE - IN HOT & COLD MODELS ONLY

The temperature of the hot water in the dispenser maintained by a preset automatic thermostat set at 85 °C and cannot be adjusted manually by user.

There is also a manual reset safety thermostat set at 95 °C.

If there is no water in the hot tank and the hot water switch is turned on by mistake, the manual safety button on the safety thermostat will trip. In such an event, the reset button needs to be preset as shown in picture (lower one on the tank) needs to be pressed as shown in the picture.



ENSURE THAT THE DISPENSER IS POWERED OFF AND THERE IS WATER IN THE HOT TANK BEFORE PRESSING THE RESET BUTTON ON THE MANUAL SAFETY THERMOSTAT.

CLEANING AND MAINTENANCE

Like most appliances, your new water dispenser requires periodic maintenance to operate efficiently. Your water dispenser must be cleaned every 4 months. Please note that as per your warranty, routine maintenance of the dispenser is required. Failure to maintain the water dispenser will void your warranty.

CLEANING YOUR WATER DISPENSER

IMPORTANT: Make sure you turn the power switch to the OFF position and unplug the dispenser before performing any of the following cleaning procedures.

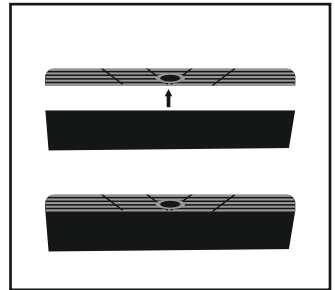
CLEANING THE OUTSIDE OF THE WATER DISPENSER

The outside of the dispenser can be wiped clean with water dispenser cleaning solution or a mild soap and water. Never use harsh chemicals or abrasive cleaners. Rinse thoroughly with clean water and then dry surfaces.

CLEANING THE DRIP TRAY

To remove, take the grill off the tray and firmly lift the tray up, dislodging it from the guides. Drain and clean.

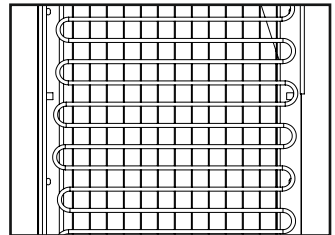
The drip tray should be emptied and cleaned regularly to remove spotting and any mineral deposits. Clean with water dispenser cleaning solution or a mild soap and water. For tough deposits, add vinegar and let it soak until the deposits come loose. Then wash, rinse and dry thoroughly.



To replace, put the grill back on the tray and slide the tray onto the guides.

CLEANING THE CONDENSER

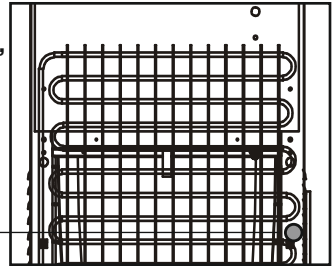
Vacuum or sweep away the dust from the condenser coils at the back of the dispenser. For best results, you can purchase a brush designed specifically for this purpose from your local appliance store. This will improve cooling and efficiency.



DRAINING THE RESERVOIRS

Drain the reservoirs before and after cleaning, when going on long vacations or if not using the dispenser for long periods of time.

Drain valve



IMPORTANT!

Turn power switch to the OFF position and unplug the dispenser before performing this procedure. Dispense hot water until temperature drops to a safe level to avoid the risk of scalding.

1. Remove the water bottle.
2. Press all dispensing buttons until water no longer comes out.
3. Place a bucket beneath the drain outlet on the back of the dispenser.
4. Remove the cap and plug from the drain valve (in hot & cold model only) and let the water flow into the bucket. Replace the cap and plug. A screwdriver or coin can be used to help loosen the drain cap. Collect the water in a container, not the drip tray.
5. Replace the water bottle.

LED FUNCTION INDICATORS

LED	STATUS	FOR HOT & COLD MODEL	FOR NORMAL & COLD MODEL
● Yellow	“ON”	Heater is in operation.	The cold water compressor is in operation.
● Red	“ON”	The hot water reached its optimum temperature and is ready for dispensing.	The hot water reached its optimum temperature and is ready for dispensing.
● Blue/ ● Green	“ON”	The cold water compressor is in operation.	Power on.

— TECHNICAL SPECIFICATIONS —

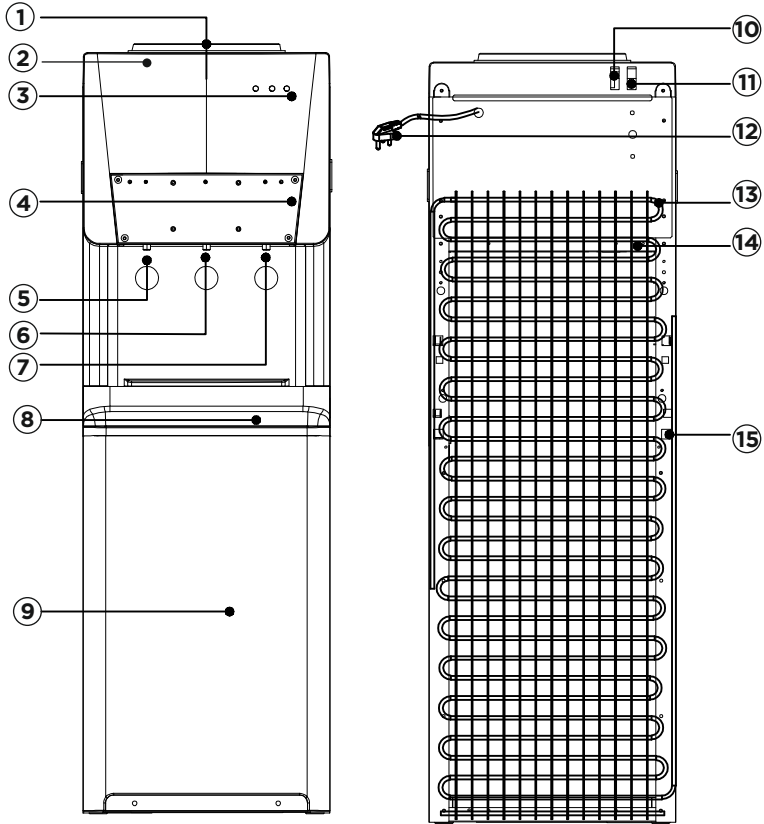
MODELS	MODEL 31		MODEL 30	MODEL 28		
DESCRIPTION	FLOOR STANDING	TABLE TOP		FLOOR STANDING	COOLING CABINET	TABLE TOP
No. of Faucets	3					
Power Source	230V-1Ph-50/60 Hz					
Cold Storage Capacity (litres)	3.5	3.5	8	3.5	3.5	3.5
Cooling Capacity (litres/hr)	2.5	2.5	5	2.5	3	2.5
Refrigerent	R-134A					
Power Cold (W)	110	110	160	110	140	110
Condenser	Static	Static	Static	Static	Static	Static
Heating Capacity (litres/hr)	5					
Power Hot (W)	540					
Climate Condition	T					
Unit Dimensions (in mm)	315*345*1005	320*370*530	315*345*1125	315*345*1005	315*370*1005	320*370*530
Package Dimensions (in mm)	365*405*1050	360*410*580	365*405*1165	365*405*1050	365*405*1050	355*405*585
Net Weight (in kg)	14.2	12.3	15.5 (16.4)	12.8	16.9	11.7
Gross Weight (in kg)	16.8	13.8	18.2 (19)	15.4	19.5	13.2

MODELS	MODEL 26	MODEL 25		MODEL 24		
DESCRIPTION	FLOOR STANDING	FLOOR STANDING	COOLING CABINET	FLOOR STANDING HOT & COLD	FLOOR STANDING NORMAL & COLD	TABLE TOP
No. of Faucets	3	3	3	2	2	2
Power Source	230V-1Ph-50/60 Hz					
Cold Storage Capacity (litres)	3.5	3.5	3.5	3.5	3.5	3.5
Cooling Capacity (litres/hr)	3	2.5	2.5	2.5	2.5	2.5
Refrigerent	R-134A					
Power Cold (W)	140	110	140	110	110	110
Condenser	Static	Static	Static	Static	Static	Static
Heating Capacity (litres/hr)	5				NA	5
Power Hot (W)	540				NA	540
Climate Condition	T					
Unit Dimensions (in mm)	315*345*1005	315*335*970	315*370*970	315*335*970	315*335*970	315*370*495
Package Dimensions (in mm)	365*405*1050	345*345*1030	365*405*1015	360*405*1010	360*405*1010	360*400*560
Net Weight (in kg)	12.8	12	16.3	12	12	11.4
Gross Weight (in kg)	15.4	14	18.5	14.6	14.6	12.8

Accessories shown may not be part of standard equipment. | Actual design, colour and specifications may vary from the images shown.

EXPLODED VIEW OF MACHINE

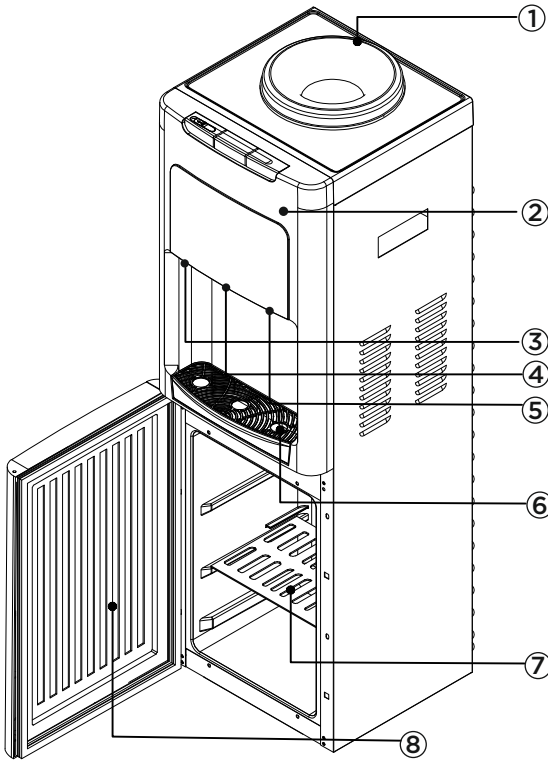
PARTS IDENTIFICATIONS - Model 31



S.NO.	PARTS NAME	S.NO.	PARTS NAME
01	Funnel	09	Front Lower
02	Front Upper	10	Cold Switch
03	LEDs	11	Hot Switch
04	Tap Cover	12	Power Cord
05	Hot Water Outlet	13	Condenser
06	Normal Water Outlet	14	Earthing
07	Cold Water Outlet	15	Drain Outlet
08	Waste Water Tray		

EXPLODED VIEW OF MACHINE

PARTS IDENTIFICATIONS - Model 28



S.NO.	PARTS NAME
01	Funnel
02	Front Upper
03	Hot Water Outlet
04	Normal Water Outlet
05	Cold Water Outlet
06	Waste Water Tray
07	Refrigeration Middle Tray
08	Cabinet Door

TROUBLESHOOTING TIPS

PROBLEM	POSSIBLE CAUSE	SUGGESTED SOLUTION
Water dispenser or dispensing tap is leaking	<p>Small pin hole or crack in the bottle, (common with recycled water bottles).</p> <p>Drain cap and silicone seal are not secure.</p> <p>Water was poured directly into bottle support funnel and overflowed.</p>	<p>Conduct water bottle leak test as outlined in manual.</p> <p>Ensure seal is secure in drain plug and tighten drain cap.</p> <p>Drain by pressing dispenser buttons.</p>
Water is not hot or cold enough	<p>All the water in the tank has been used.</p> <p>The unit is unplugged.</p> <p>The circuit breaker in your home is tripped or the fuse has blown.</p> <p>Power switch not turned ON at back of unit.</p>	<p>Replace with full bottle and wait 30 minutes for the water to heat or cool.</p> <p>Plug it into the outlet.</p> <p>Reset the breaker or replace the fuse.</p> <p>Turn switch to the ON position.</p>
Hot water	<p>Temperature manual thermostat tripped.</p>	<p>Press the reset button on manual thermostat. (as shown in the diagram page 5)</p>
Cold water	<p>Thermostat needs to be adjusted for colder water.</p>	<p>Rotate knob using screwdriver clockwise to increase cooling and anti clockwise decrease cooling.</p>
Water dispenser is not dispensing water	<p>Empty water bottle.</p> <p>Possible ice build up due to thermostat set too cold.</p>	<p>Replace with full bottle.</p> <p>Unplug overnight, then reset. Reduce thermostat setting.</p>
Water dispenser is noisy	<p>Bottle making a gurgling noise as it fills the tank.</p> <p>Water dispenser is uneven.</p>	<p>This is normal.</p> <p>Make sure the dispenser is on an even surface that can support its full weight.</p>

IMPORTANT: If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

TROUBLESHOOTING TIPS Model 31

PROBLEM/FEATURE	DESCRIPTION
How much Mode Airpress come with	Atlantis Airpress come with ON/OFF mode (By Default) with blue LED continuously glowing, where show finger to START and show finger to STOP . Second one is steady mode where show finger to START otherwise STOP .
How Can We Change the Mode	For switching ON/OFF mode to steady mode, Air-press the hot water and cold water for 10 seconds and Hot water and cold water LED blinks for 5 seconds. Repeat the same process switching steady mode to ON/OFF mode .
What is Child Lock	In Child Lock , dispense hot water by Air-press hot water two times within 2 seconds and red LED blinks continuously.
How to activate Child Lock	By default Child lock is inactive, to activate Child lock , Air-press the hot water and normal water together for 10 seconds and hot and normal LED blinks for 5 Seconds.
Why water dispense OFF automatically	By default 6 seconds dispense timing is activate and OFF after 6 sec. But setting can be change to 3 seconds.
How can change dispense setting 6 second to 3 second	To activate 3 second setting, Air-press the cold water and normal water together for 10 seconds and cold and normal LED blinks for 5 seconds.

4. Disposal of Machine:

E-waste means electrical and electronic equipment, whole or in part discarded as waste by the consumer or bulk consumer as well as rejects from manufacturing, refurbishment and repair processes.

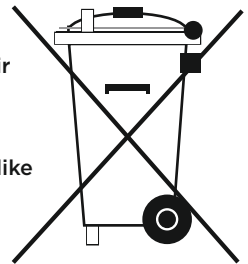
Such waste comprises of both usable and non-usable material.

Some of the waste if left unattended will be detrimental to environment. E waste may comprise of hazardous substances like lead, mercury, toxic material and gases.

E-Waste can be disposed by any of the following ways:

a. Authorised E-Waste Re-cyclers:

Company has PAN India agreement with Authorised Re-cycler for E-Waste for facilitating our channel partners/ Dealers / Distributors / customers to enable them to dispose of E-Waste products after its end-of-life (when a product is non-operational or non-repairable) and also defective spare parts.



b. Through Sales Offices of The Vending Company and Channel Partners:

Company can also collect defective Electrical & Electronic parts or defective Product after its life span, which are intended to be discarded from Channel partners/ Dealers / Distributors / customers. This e-waste is then recycled through authorised e-waste re-cycler

c. Through Dealers/ Distributors:

Customer can also deposit old products after its life span or defective spares at Dealers/Distributors. This e-waste is then recycled through authorised e-waste re-cycler



Note:
 Kindly scan below QR code For E-Waste Awareness and General scheme for E-waste collection & disposal
OR
 For more details, Customers can dial Customer Care No +91-8588825888

ATTENTION: Do not return this product to the store. For questions on operation, assembly or parts, please contact us at authorised service centre.

FREQUENTLY ASKED QUESTIONS

Q. WHY IS MY WATER DISPENSER LEAKING?

A: If you are experiencing a leak with your water dispenser please do the following to see if the water bottle or the dispenser is leaking.

1. Unplug the unit, turn off power switch and remove the bottle.
2. Remove the bottle support funnel and check the water level inside the reservoir – it should be at roughly three-quarters full. Water level should be approximately 3/4” – 1” BELOW VENT TUBE.
3. Let water sit for 2 hours. If the dispenser does not leak, it is the bottle that is leaking due to a small crack or pinhole and it needs to be replaced. If the dispenser is leaking, please contact authorized service centre.

Q.: WHY DO I GET A PLASTIC TASTE FROM MY DISPENSER?

A.: As with most new appliances such as coffee makers and kettles, there is often a plastic taste upon initial start-up of the unit. To remove this taste, simply follow the cleaning instructions outlined in Initial Product Cleaning Procedure (pg.5)

Q.: WHAT DO THE READY-TO-DISPENSE INDICATOR LIGHTS MEAN?

A.: When illuminated, they mean the following:

LED	STATUS	FOR HOT & COLD MODEL	FOR NORMAL & COLD MODEL
● Yellow	“ON”	Heater is in operation.	The cold water compressor is in operation.
● Red	“ON”	The hot water reached its optimum temperature and is ready for dispensing.	The hot water reached its optimum temperature and is ready for dispensing.
● Blue/ ● Green	“ON”	The cold water compressor is in operation.	Power on.

Q: WHAT IS THE SPIKE THAT GOES INTO THE BOTTLE?

A.: Water dispensers feature a “puncturing tube” as part of the bottle support funnel, providing added convenience for water bottle installation. Depending on the water bottle supplier, a small opening may or may not be present in the bottle cap for this specific purpose. If the puncturing tab is not present, the entire bottle cap must then be removed to eliminate possible damage to the puncturing tube. If the opening is present, remove the protective seal prior to installing the bottle.

WARRANTY CARD

This product is covered under a one year warranty to be free from defects in workmanship and material under normal use and service for a period of 12 months from the date of purchase.

1. The guarantee extended herein is limited to the repair and/or replacement of defective part's, and the manufacturer would not be responsible for any consequential liability/damage/loss arising due to such defects.

2. Warranty card duly filled in and stamped by the dealer, along with a copy of the invoice should be produced for any warranty claims. All expenses incurred in sending and collecting the unit or part thereof from the authorized service center will be payable by the customer

3. This warranty does not cover accessories such as mains cord and plastic parts.

4. The warranty is void if :

a) It is found that the unit has been subject to unauthorized installation or repair.

b) The voltage of the power supply is not within the specified limited (110V/230V-60Hz/50Hz-1ph)

c) Damage is caused during transit, due to accident, flood, fire, other natural hazards, neglect or misuse.

5. Any liquid except water is used in the container.

6. The defective parts must be sent to the company, freight prepaid and insured, for the company's examination and satisfaction that they are defective. Return freight and insurance on such repaired/replacement parts plus any excise duty and taxes/levies will be extra.

7. Failure/deterioration of any part/assembly arising, in the company's opinion by reasons of shifting to another location, accident, alteration, abuse/misuse, substitution of original part's with unauthorized part's or any damage caused by fire/flood etc, or exposure to weather conditions, are not covered under this warranty.

8. This warranty will continue to be in force for the term herein specified irrespective of any replacement parts which may be provided under warranty and such replacement parts shall not carry any fresh warranty.

WARRANTY INSTRUCTIONS FOR USER

1. This warranty card has 2 parts. Kindly ensure that the Merchant fills both parts correctly.

2. Part A is the customer's copy. It should be retained by you for your record.

3. Part B must be torn and mailed to the company's address (mentioned there itself.).

4. In the event of a defect developing in the product, contact the Merchant./company for obtaining warranty service by informing defect, model & serial no. and date of purchase.

5. On receiving your complaint, trained technician will call on you promptly. In the unlikely event of the technician deciding that the product requires attention at customer care center, kindly arrange to deliver the machine to the customer care center for further action.

CUSTOMER DETAILS

Model No. : _____ Serial No. _____

Date of Purchase : _____

Customer Name & Address
Tel : _____

Customer Name & Address
Tel : _____

Customer's SignatureDealer's Signature & Stamp

WARRANTY CARD

Model : _____

Name of Customer : _____

Date of Purchase : _____

Serial No. : _____

Name and Address of the Seller : _____

Seller's Stamp & Signature : _____

Manufactured by:

THE VENDING COMPANY

PLOT NO - 28, SECTOR- 4, IIE, SIDCUL, PANTNAGAR,
RUDRAPUR, UTTARAKHAND - 263153, INDIA

CUSTOMER COPY



Model : _____

Name of Customer : _____

Date of Purchase : _____

Serial No. : _____

Name and Address of the Seller : _____

Seller's Stamp & Signature : _____

Manufactured by:

THE VENDING COMPANY

PLOT NO - 28, SECTOR- 4, IIE, SIDCUL, PANTNAGAR,
RUDRAPUR, UTTARAKHAND - 263153, INDIA

MERCHANT COPY